

ADAMS MEMORIAL HOSPITAL

complies with the following patient / resident rights to provide for impartial access to treatment, regardless of race, religion, sex, sexual orientation, ethnicity, age or handicap without the threat of coercion, discrimination or retaliation.

Critical Access Hospital Patient Rights include:

- The right of participate in the development and implementation of the plan of care;
- The right for the patient or the patient's representative (as allowed under state law) to make his or her health status, being involved in care planning and treatment, and being able to request or refuse treatment. This right must not be construed as a mechanism to demand the provision of treatment or services deemed medically unnecessary or inappropriate;
- The right to formulate advance directives and to have hospital staff and practitioners who provide care in the hospital comply with these directives;
- The right to have a family member or representative of his or her choice and his or her own physician notified promptly of his or her admission to the hospital;
- The right to personal privacy;
- The right to receive care in a safe setting;
- The right to be free from all forms of abuse or harassment;
- The right to confidentiality of his or her clinical records;
- The right to access information contained in his or her clinical records within a reasonable time frame;
- The right to be free from restraints of any form that are not medically necessary or are used as a means of coercion, discipline, convenience, or retaliation by staff;
- The right to be fully informed of and to consent or refuse to participate in any unusual, experimental or research project without compromising his or her access to services;
- The right to know the professional status of any person providing care or services;
- The right to know the reasons for any proposed change in the profession staff responsible for providing his or her care;
- The right to know the reasons for his or her transfer either within or outside the hospital;
- The relationship of the hospital to other persons or organizations participating in the provision of his or her care;
- The right of access to the cost, itemized when possible, of services rendered within a reasonable period of time;
- The right to be informed of the sources of the hospital's reimbursement for his or her services. Any of any limitations which may be placed upon his or her care;
- The right to be informed of the right to have pain treated as effectively as possible;
- The right to be informed of the facilities visitation policy and any clinical restriction or limitation on such rights;
- The right to receive visitors, subject to his or her consent; this consent may be withdrawn or denied at any time;
- The patient's family has the right of informed consent for donation of organs and tissues;
- The right to confidentiality of his or her clinical records;
- The right to voice a grievance without discrimination or reprisal;
- The right to be treated with dignity and respect;
- The right to practice his or her religious beliefs and be visited by his or her personal advisor at any time as long as those practices do not cause harm to the patient or another person.

All employees, medical staff members and contracted personnel performing patient care activities are responsible for observing these patient rights.

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Swing Bed Patient Rights include:

- The right to a dignified existence, self-determination, and communication with and access to persons and services inside and outside the facility.
- The right to exercise his or her rights as a resident of the facility and as a citizen or resident of the United States.
- The right to be free of interference, coercion, discrimination, and reprisal from the facility in exercising his or her rights.
- If adjudged incompetent, the right to have his or her rights exercised by the person appointed under State Law to act on his or her behalf.
- If adjudged not incompetent by the State court, any legal surrogate designated in accordance with State law may exercise the resident's rights to the extent provided by law.
- The right to access and all of his or her records including current clinical records within 24 hours (excluding weekends and holidays);
- The right to request a copy of all of his or her records free of charge by providing a 2 working day notice to the facility.
- The right to be fully informed in a language that he or she can understand of his or her total health status including but not limited to, his or her medical condition.
- The right to refuse treatment, to refuse to participate in experimental research, and to formulate an advance directive.
- The right to be informed of his or her Medicaid benefits (upon admission and periodically throughout the stay as applicable) included items and services included in the State Plan and those items or services that the resident may be charged for including the amounts of these services and any applicable changes to these services including the facility's per diem rate.
- The right to free choice to choose a personal attending MD/DO.
- The right to be fully informed in advance about care and treatment and of any changes in that care or treatment that may affect the resident's well-being.
- The right to participate in planning care and treatment or changes in care and treatment (unless adjudged incompetent or other found to be incapacitated under the laws of the State)
- The right to personal privacy and confidentiality of his or her personal and clinical records.
- The right to refuse to perform services for the facility; can perform services for the facility only if the facility has documented the need or desire for work in the plan of care; the plan specifies the nature of the services performed and whether the services are voluntary or paid; compensation for paid services is at or above prevailing rates; and the resident agrees to the work arrangement described in the plan of care.
- The right to unopened mail and access to stationery, postage, and writing implements at the residents own expense.
- The right to visitation.
- The right to retain and use personal possessions, including furnishings and clothing as space permits, unless to do so would infringe upon the rights or health and safety of other residents.
- The right to share a room within his or her spouse when married.

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